

67 Crooked Stick Rd
Concord, On L4K 1P4

Oct. 30, 2006

Nick Malfara
DesignSpec Building Group Ltd.
77 Crooked Stick Rd, 2B
Concord, On L4K 1P4

Dear Nick:

We are writing to you today to convey our deepest thanks! The workmanship and quality that you, Carlos, and rest of your team have demonstrated was beyond our expectations.

Since November 2005 when your organization was first engaged to provide services to uplift my company office, it has been nothing but outstanding. The office to this day looks great.

The next challenge was upgrading our basement after the flood of August 2005. Again, with the same quality and workmanship, our new basement was transformed into additional living and storage space that makes sense. Thanks for resolving the original design flaw issues of the previous owner's.

Then in February 2006 it was discovered that our whole upstairs carpet was infested with dust mites. Again, the result of the previous owner's pet. Little did we know that having the carpets cleaned regularly was barely making a dent in the problem. Within two weeks notice, you and your team were able to start and complete the upgrade to hardwood floors in 7 days. When we came back from that week vacation, it was like walking into a new home. The hardwood floors and the trim details were fabulous. Everything was in order when we came back. I am so glad we could trust your company while we were away. Our children thank you as many of their breathing related problems have magically disappeared!

Finally, the latest project, the kitchen upgrade, with months of planning we were able to find the appropriate design and accessories that we wanted. Everything from the cushion closing cupboards and draws, to the pot lights, built in credenza, and all the other minor details that make the kitchen our dream kitchen. What a beautiful site it is waking up to every morning!

Anna and I would like to thank your organization for its professionalism, workmanship, and superior quality. We look forward to the next project, knowing that based on past successes, we will have nothing but the best!

Thanks!

Sincerely,



Joseph and Anna

PS...Attached is a CD with pictures and some videos of the before and afters.