

October 31, 2007

DESIGN-SPEC Building Group Ltd.
400 Creditstone Road
Unit 37
CONCORD ON L4K 3Z3

Attention: Nick Malfara, President

Re: A Construction Project Well Done

Dear Nick:

As you know Esther has always wanted a bigger and better kitchen. The journey became serious when we applied for a building permit in August 2006, having hired our own architect and structural engineer. In early 2007, we made our first contact with you. On July 6, 2007 the excavation started.

To your credit Nick, you early spotted an engineering mistake, had we continued with our original drawings, the whole project would have been a disaster. You persisted and a new engineer was hired and then back to the Building Department. The new specifications were approved and the project was saved, thanks again Nick.

We experienced a flow of different trades, they were all excellent. The bricklayers did a great job in coming very close to the original 1931 appearance, their work is virtually seamless. You wisely preserved old bricks from the house and selected the required new ones. The roofers, too, blended well the new with the old.

During this time we worked closely with Nick Minicucci, a co-owner of City Kitchens Inc. of Concord. He was incredible and amazingly patient with us first time buyers. The end result is that we have very elegant cabinets, properly arranged, that resemble fine furniture and that function well. In fact, he changed the kitchen layout for far better flow, over the original design drawings.

Some will remember, that because of the sub-prime mortgage fiasco in the USA, the financial markets this summer went through tremendous volatility, on our closing day, the markets in Toronto and New York, the Canadian dollar vs. the US dollar, oil and gold all reach nearly historic highs. Yes we had our own ups and downs, but the project ended on a high, high quality, our expectations met and exceeded.

Simply put, we would recommend you Nick to others, you are honourable, have a good sense of humour, understand common sense and you make sure the job is done well. Thanks.

Sincerely,

Esther and Bruce
Toronto